

DOCUMENTATION REQUEST

Support# (assigned by AUTEC)



1. Please download this form to your computer.



2. Fill in completely with Adobe Reader (<https://get2.adobe.com/de/reader/>).



3. Save and send by e-mail to: support@autec-sondermaschinenbau.de

You can reach our support department by phone on weekdays from Monday–Thursday 7:30–15:30 and Friday 7:30–13:00 (CET) at +49 (0) 96 21 - 49 90 - 222.

CONTACT DETAILS

Company*

Department

Contact person*

Phone*

DATE

Street*

Postcode*

City, Country*

E-mail*

INFORMATION ABOUT YOUR AUTEC SYSTEM

Autec system number*

Location of the system*

Reason for the request*

REQUIRED DOCUMENTS*



Complete technical documentation



Operating instructions



Visualisation description



Declaration of conformity



Parameter list



VDE test report



Electrical diagram/P-diagram



Design data



Station drawings:



All



Station(s):



Drawings of wear parts:



All



Station(s):



Parts lists:



All



Station(s):



I/O parts lists:



All



Station(s):



Miscellaneous

Remarks



I am aware that any costs occurring will be charged at the known service rates, unless the troubleshooting is covered by the system warranty.*



I accept the electronic storage of my details and data for the purpose of answering my enquiry in accordance with the privacy policy (www.autec-sondermaschinenbau.de/en/privacy-policy) and also agree that I may be contacted by Autec by e-mail or telephone.*

* Required fields