

VULNERABILITY REPORT

Support# (assigned by AUTEC)



Sondermaschinenbau GmbH



1. Please download this form to your computer.



2. Fill in completely with Adobe Reader (<https://get2.adobe.com/de/reader/>).



3. Save and send by e-mail to: support@autec-sondermaschinenbau.de

You can reach our support department by phone on weekdays from Monday–Thursday 7:30–15:30 and Friday 7:30–13:00 (CET) at +49 (0) 96 21 - 49 90 - 222.

CONTACT DETAILS

Company*

Department

Contact person*

Phone*

DATE

Street*

Postcode*

City, Country*

E-mail*

INFORMATION ABOUT YOUR AUTEC SYSTEM

Autec system number*

System location*

Affected product*

Software/firmware version*

Description*

Steps to reproduce the issue

File attachment in the email

☐ Screenshot

☐ Log file

☐ Other

Remarks

☐ I am aware that any costs occurring will be charged at the known service rates, unless the troubleshooting is covered by the system warranty.*

☐ I accept the electronic storage of my details and data for the purpose of answering my enquiry in accordance with the privacy policy (www.autec-sondermaschinenbau.de/en/privacy-policy) and also agree that I may be contacted by Autec by e-mail or telephone.*

* **Required fields**